



Strategic Distributor for  
**HME Wireless®**

# SmartCall

Web-based wait list management

Benefit immediately from:

- > **Easy and Affordable**  
Nothing to install or maintain; works with any computer with Internet access, mobile phone and smart phone.
- > **Customer Flow Management**  
Customers can be transferred throughout the hospital, retaining the same pager and record for the whole stay.
- > **Customer Satisfaction**  
No more crowded waiting rooms – customers are free to wander, knowing they'll be notified in an instant.
- > **Wait List Management**  
Manage customer flow from one simple electronic list.
- > **Management Reports**  
Management reports allow users to track wait times and monitor messages.
- > **SMS Text Capability**  
Reach waiting customers anywhere – customers can go off site and be called back via SMS.
- > **Pay As You Go**  
Convenient monthly service with no long-term contracts or commitments.
- > **Multiple Users**  
Set up multiple users and determine user rights at administrator level.

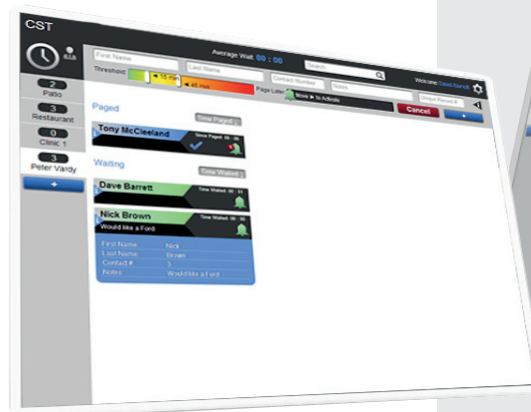


## Manage Customer Flow Affordably and Efficiently

SmartCall\* allows you to manage customer flow from a simple electronic wait list. Customers can be integrated into the wait list and feel like they're receiving a more attentive service.

## Improve Customer Experience

SmartCall SMS gives customers the comfort of knowing they can venture out and always be reached – whether by SMS or page.



\* SmartCall is an HME Wireless trademark.

## Additional system options available



**CustomerCall IQ**

IQ pagers, with a 30-position charger or 15-position All-In-One system.



**EuroCoaster**

Digital coaster pager, which flashes, beeps and vibrates.



**Alphanumeric pager**

Alphanumeric four-line text messaging pager.



**Paddle pager**

Numeric pager available with customised insert.

## SmartCall Features & Specifications

- > Durable construction with cushioned display
- > Long life, user replaceable battery
- > Out-of-range alert – display reads:  
*“You are Out of Range – Please Return to Reception”*
- > Programmable alert via transmitter (vibe, flash, beep, combo)
- > Programmable alert time (30, 60, 120 seconds)
- > Messaging with or without coaster alert
- > Group messaging
- > All page / Locate feature to help find missing coasters
- > Up to 8 pre-programmed messages (up to 32 characters each)
- > 64 character message capability (using PC software)
- > Offers the ability to stream full text messages

## Choose Your Contact Method

SmartCall’s integrated system works with CST’s wireless pagers or smartphones. Now customers have a choice of being contacted via SMS or page. Works with virtually any computer OS – all you need is internet access.

## Increase Staff Productivity

SmartCall is easy to set up, requires no complex training, and is simple to use. The system can be used anywhere thanks to the secure web-based technology. The management reports allow users to track wait times and monitor messages.



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Call Systems Technology is the exclusive  
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