



Strategic Distributor for
HME Wireless®

SmartCall

Web-based wait list management

Benefit immediately from:

- > **Easy and Affordable**
Nothing to install or maintain; works with any computer with Internet access, mobile phone and smart phone.
- > **Patient Flow Management**
Patients can be transferred throughout the hospital, retaining the same pager and record for the whole stay.
- > **Patient Satisfaction**
No more crowded waiting rooms – patients are free to wander, knowing they'll be notified in an instant.
- > **Wait List Management**
Manage patient flow from one simple electronic list.
- > **Management Reports**
Management reports allow users to track wait times and monitor messages.
- > **SMS Text Capability**
Reach waiting patients anywhere – patients can go off site and be called back via SMS.
- > **Pay As You Go**
Convenient monthly service with no long-term contracts or commitments.
- > **Multiple Users**
Set up multiple users and determine user rights at administrator level.



Manage Patient Flow Affordably and Efficiently

SmartCall* allows you to manage patient flow from a simple electronic wait list. Patients can be integrated into the wait list and feel like they're receiving a more attentive service. Ideal for outpatient departments, medical offices and pharmacies.

Improve the Patient Experience

SmartCall SMS gives patients the comfort of knowing they can venture out and always be reached – whether by SMS or page.

The system creates a more inviting experience for patients and their companions. Walk-ins, call-aheads and patients with appointments can all be integrated into the wait list.

* SmartCall is an HME Wireless trademark.

Additional system options available



CustomerCall IQ

IQ pagers, with a 30-position charger or 15-position All-In-One system.



EuroCoaster

Digital coaster pager, which flashes, beeps and vibrates.



Alphanumeric pager

Alphanumeric four-line text messaging pager.



Paddle pager

Numeric pager available with customised insert.

SmartCall Features & Specifications

- > Durable construction with cushioned display
- > Long life, user replaceable battery
- > Out-of-range alert – display reads:
“You are Out of Range – Please Return to Reception”
- > Programmable alert via transmitter (vibe, flash, beep, combo)
- > Programmable alert time (30, 60, 120 seconds)
- > Messaging with or without coaster alert
- > Group messaging
- > All page / Locate feature to help find missing coasters
- > Up to 8 pre-programmed messages (up to 32 characters each)
- > 64 character message capability (using PC software)
- > Offers the ability to stream full text messages

Choose Your Contact Method

SmartCall’s integrated system works with CST’s wireless pagers or smartphones. Now patients have a choice of being contacted via SMS or page. Works with virtually any computer OS – all you need is internet access.

Increase Staff Productivity

SmartCall is easy to set up, requires no complex training, and is simple to use. The system can be used anywhere thanks to the secure web-based technology. The management reports allow users to track wait times and monitor messages.



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Call Systems Technology is the exclusive
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